



Kicking goals in 2021

As we move into Winter, we can't help but think how quickly 2021 has flown by. This time last year, many states experienced lockdowns, offices closed and many of us were learning how to adapt with working from home.

Now that we are back in the swing of things, it's inspiring to see that we have achieved so much in a short amount of time. In this issue, we will highlight some of our achievements for this year... and we're only half-way through 2021!

Recently we launched our matching hybrid accessories and compact hard flooring stands. There are 4 different types of flooring accessories that will be available across Heartridge & Frontier brands. These products will be hitting the market very soon!

We showcase the Best in Practise PVC certification & also our partnership with Nexus Adhesives. These partnerships revolve around our focus on innovation & adopting sustainable practices, to ensure we produce environmentally conscious products.

We also recently held a Dunlop Flooring Product Showcase in Queensland — our first major event for 2021 — and have welcomed some new team members to the Dunlop Flooring Family.

And as always, if you have any news that you would like to share with us, we'd love to hear from you!

In this issue

- Kicking goals in 2021
- Best Practices Certification Awarded to Dunlop Flooring
- The Dunlop 2021 Product Showcase
- Nexus 870 Hardset Adhesives
- Add the Perfect Finish to your Hybrid Floors with Colour Matched Accessories
- Our newest compact stand for your 1.8m planks!
- Spotlight on the Dunlop Team
- Dunlop Flooring Online

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1800 622 293



Best Practices Certification Awarded to Dunlop Flooring!



We are very pleased to announce that Dunlop Flooring has been awarded a Best Practice PVC Certification by Bureau Veritas for our entire range of Heartridge and Frontier Vinyl Plank and Hybrid flooring products!

This is the latest step in a continuing commitment to reducing landfill and our overall impact on the environment. Bureau Veritas has certified that our products have been manufactured in the most environmentally sustainable fashion, from the raw materials used, to the manufacturing process. Every effort has been made to reduce emissions and lessen the impact on the environment.



Only PVC Flooring products that have undergone rigorous independent assessment and meet the strict guidelines set out by the GBCA can be certified as Best Practice. Selecting a hard flooring product from Heartridge or Frontier can contribute up to 2 points for your next project.



Dunlop Flooring is reducing landfill via our underlay recycling program and our NEW Vinyl Take Back Program which recycles our vinyl products at selected recycling depots around the country.



Not only are our products eco-friendly, but it's also a healthier choice for asthma and allergy sufferers. Backed by the Sensitive Choice program, Heartridge Vinyl Planks are Australia's only National Asthma Council Approved Vinyl. Our products are phthalate-free & low in VOC's, contributing to cleaner indoor air quality.



To find out more about our exciting news, please contact your Dunlop Flooring representative or visit www.dunlopflooring.com.au

The Dunlop 2021 Product Showcase

In February, we held our first showcase in QLD for 2021, previewing all that is new and exciting in the world of hard flooring and underlay!

We held the product showcase inside the Platinum Room at the Queensland Cricket Club. The festivities were hosted by our stellar QLD sales team; Alastair Read, Brett Lonton and Chris Smith. The night included a digital presentation, drinks, canapes and show bags to take home!

We featured our latest products — the Heartridge Engineered Timber & Hybrid Plank Ranges and the Frontier Ranges — including accessories! We showcased the Nexus 870 adhesive for Vinyl Flooring products, following our recent partnership with Nexus Adhesives.

Overall the night was a great success, all attendees shared high praise for the quality of the event, and even rated their local sales representatives 5 stars!

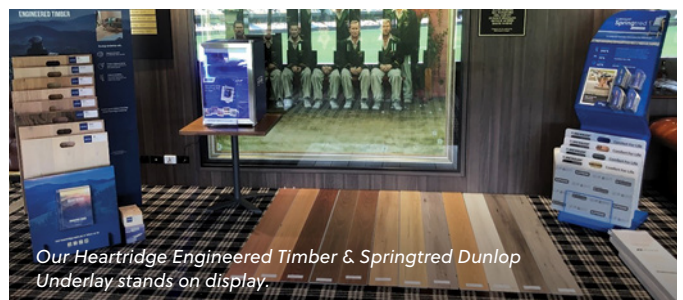
A big congratulations to the QLD team and everyone involved for a great start to 2021!



The Dunlop 2021 Product Showcase inside the Platinum room at Queensland Cricket Club.



Chris Smith & Alastair Read looking sharp for the occasion.



Our Heartridge Engineered Timber & Springtred Dunlop Underlay stands on display.



We are really proud and honoured to receive 5 Stars in...

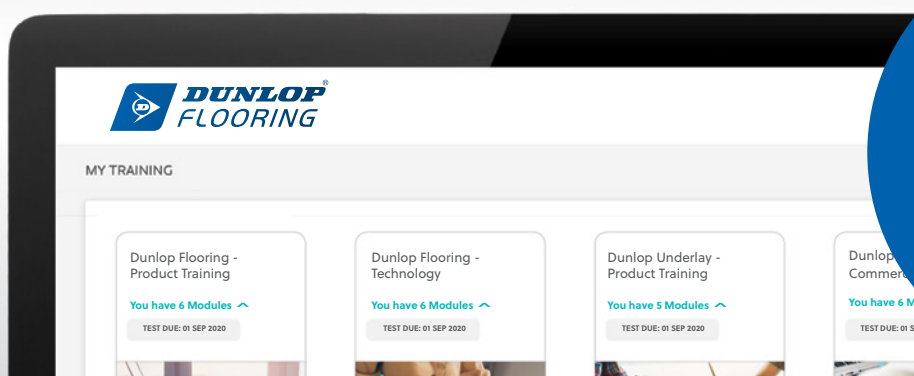
- Customer Service
- Communication
- Punctuality
- Organisation

Increase your product knowledge and sales with...



Congratulations to our March and April winners from Lakes Tiles & Carpet Centre and Carpet Country!

For more information visit www.dunlopflooring.com.au



1 more chance to
WIN
a \$100 Gold Class
gift card!

Complete your training now
for your chance to win!

Stick with proven performance! NEXUS ADHESIVES



Dunlop Flooring has proudly partnered with Nexus Adhesives to bring you the Nexus 870, a high-quality adhesive for a high-quality finish!

Get to know Nexus!

Nexus Adhesives have been formulating and manufacturing adhesives since 2006. For over 15 years they have developed a reputation for their outstanding quality products, expert knowledge, and installer satisfaction. They are market leaders in both the manufacturing and distribution of carpet backing compounds and flooring adhesives throughout Australia and New Zealand.

What is Nexus 870?

Nexus 870 is a hard setting full cure Adhesive with Low VOC's. It is a high performance polymer blend based adhesive designed for ease of use on both commercial and domestic PVC planks and tiles. The Nexus 870 has excellent plasticizer resistance and the adhesive is formulated to provide quick initial grab.

Why Nexus 870 Adhesive?

We strongly recommend the use of Nexus 870 hard-set adhesive when installing all of our Vinyl Planks. The tests carried out by Dunlop Flooring demonstrated that Nexus 870 — when installed correctly according to the adhesive guidelines — provides a superior bond, shear, peel and cohesive strength, assisting greatly with product stability and performance. Product testing has shown on several subfloor types that the use of Nexus 870 adhesive significantly adds to the installation lifespan. For a quality finish, you can't go wrong with Nexus Adhesive and Dunlop Flooring to do the job!



Get in touch today

Nexus 870 is stocked at all Dunlop Flooring warehouses and is available in two sizes – 4lt & 15lt's. For more information, pricing and availability queries please call Dunlop Flooring on **1800 622 293** or visit our website www.dunlopflooring.com.au/nexus-870-vinyl-plank-adhesive

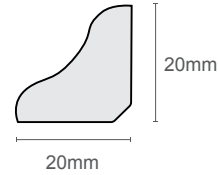
The Perfect Finish to your Hybrid Floors with Colour Matched Accessories

Scotia

The scotia range is the perfect way to conceal your expansion gap.

This can be laid either directly to the wall or onto existing boards.

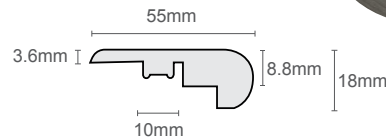
Dimensions:
2400 x 20 x 20mm



Stair-Nosing

Bring that extra elegance to your staircase with matching stair-nosing.

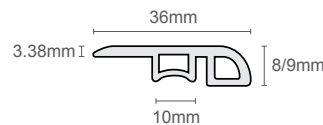
Dimensions:
2400 x 55 x 18mm



C Channel (End profile)

The end profile ensures a flawless finish to your home. Suitable in areas where the floor meets sliding doors, window frames and even kitchen cupboards!

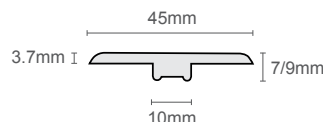
Dimensions:
2400 x 35 x 8mm
2400 x 36 x 9mm



T-Mould

Designed to ensure a smooth transition between different floor coverings or subfloors. T-moulds can be used to allow for expansion between rooms for an immaculate finish.

Dimensions:
2400 x 45 x 7mm
2400 x 45 x 9mm



Available in all Hybrid Plank colours.
Get your samples today.

For any pricing and availability queries please call Dunlop Flooring on 1800 622 293 or visit our website www.dunlopflooring.com.au

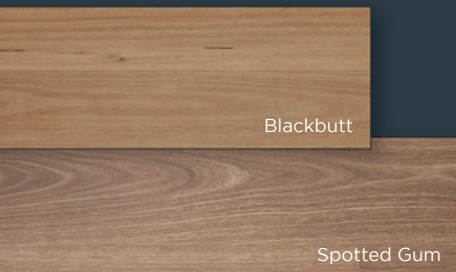
HEARTRIDGE
FLOORS BY DUNLOP

frontier
DESIGN FLOORING



Introducing the newest colours to the Frontier Urban Hybrid range Blackbutt & Spotted Gum!

Plank Size: 5 x 180 x 1230mm



Blackbutt

Spotted Gum

For more information contact
Dunlop Flooring on 1800 960 898 or visit
www.frontierdesignflooring.com.au

Coming Soon: Our newest compact stand for your 1.8m planks!

We listened and we delivered!

Customers love our recently launched compact stands for our 1.2 & 1.5m products. So we are excited to share that we have now developed a stand that can securely hold our 1.8m Hybrid and Vinyl plank range!

These stands are:

- Easier to assemble and move
- Perfectly displays our 1.8m planks
- Solid in Structure
- And...require less floor space!

Enquire now on 1800 622 293 or speak to your sales representative today!



1.8m Compact
Stands only
\$250

2021 AFL & NRL FOOTY TIPPING

GET YOUR TIPS IN FOR THIS WEEK!

REGISTER AT DUNLOPFLOORING.COM.AU/FOOTYTIPPING





Spotlight on the Dunlop Team!

The new faces of Dunlop Flooring!



Nicholas Tregea

Nick joins Dunlop Flooring as the new Product and Marketing Assistant. He graduated in 2020 studying marketing and economics. He brings to Dunlop extensive knowledge in warehousing and retail management. In his spare time, he loves to keep active, you can often find him at the gym or playing basketball.

When he is not on the court, Nick enjoys having a drink with his mates at the pub. He is an avid traveller and cannot wait to explore the world again. Welcome to the team Nick!



Hazel Howard

We are thrilled to announce that Hazel will be joining the Dunlop Flooring Commercial team as the New South Wales Commercial Manager. She is no stranger to the flooring industry, having worked for Brinton's, Tarkett and Polyflor in the NSW commercial market.

Hazel lives by the adage 'listen, respect and learn', and describes herself as honest, friendly and proud. Hazel spent 9 months living in 'rainy, cold' Ireland, and hopes to one day become fluent in Cantonese! Hazel is well versed and connected in the carpet and hard flooring commercial markets and is looking forward to growing our NSW commercial business. Welcome on-board Hazel!



Joe Fernandes presenting Greg Bates with an award for his outstanding years of service

Congratulations to Greg Bates!

We wish to congratulate Greg Bates on a successful 28 years with Dunlop Flooring. Greg started in 1993 as a shift maintenance fitter back in the days of Pacific Brands.

His excellent work ethic and engineering knowledge allowed Greg to modify and design technical equipment – some that are still being used to this day! Greg is regarded as a model employee whose extensive understanding of safety and operating systems are highly valued. Everyone knows Greg as a master joke teller in the office, even when he has trouble getting to the punchline without first laughing himself! Greg spends his lunch breaks reading and has read over 350 books in his 28 years. This has led to his grandchildren giving him the nickname 'Grandpa Google'.

We congratulate Greg on this massive milestone - well done!



Easter at Dunlop Flooring!

Jess, Sarah and Sorcha enjoying the Easter celebrations at Dunlop flooring HQ

50 YEARS



DFO Dunlop Flooring Online

This self-service portal is your gateway to a number of useful online services for your business. It provides easy and convenient access to the latest information and allows you to conduct transactions with us in a secure online environment.



Fire rating & test certificates



Recycling pick up



View past order history



Thermal property specifications



Credit claim requests



Acoustic rating & specifications



Technical product information



Point of sale requests



Price lists



Footy tipping



Create underlay & hard flooring orders

To access the portal log onto dunlopflooringonline.com.au or, to register, call Customer Service on 1800 622 293.

We want to hear from you!

We're always on the lookout for content to be featured on our social media channels and in the next issue of The Quarterly Comfort.

If you have a project you would like to share, send us your story and images to our Customer Service team at customerservice@dunlopflooring.com.au

We're on Social Media!

Don't forget to follow our **Dunlop Flooring**, **Dunlop Underlay** and **HeartrIDGE** social channels to keep up to date on the latest trends, news and product imagery.

